

CREDIT CONTROL & DEBT RECOVERY

Cash is the lifeblood of all businesses. Slow and non payment by customers can be a big financial challenge for some businesses. Our business recovery team have significant experience in debt collection and dealing with businesses in insolvency.

Our creditor services offering can help your business protect its cash flow. If a customer isn't paying you we can help you work out what your options are for recovery, what are the pros, cons and costs?

We can also offer assistance when you get word that a customer has gone bust owing you money. Even when a liquidator or administrator has been appointed, you might still have options. We can also provide assistance as the insolvency progresses.

Here are some of the situations we can provide support:

- Do you have a retention of title claim over goods sold? How do you make this claim?
- I want a debt paid, is a statutory demand an option? How much will it cost me?
- How do you ensure you are protected if an administrator wants to continue to trade with you after their appointment
- We can attend creditor meetings on your behalf so that that your interests are represented without your team having to take time out of the office
- We can summarise lengthy creditor reports providing you with the key information – how much money are you going to get and when are you going to get it
- We can make sure forms are filled in correctly
- We can monitor progress of insolvencies, keeping you up to date with expected outcomes
- Telephone and email support and training for credit controllers

TESTIMONIALS

“ When one of my customers went into insolvency with a significant amount of money outstanding to us I wasn't sure where we stood. Henderson Loggie reviewed the information provided by the administrators and promptly summarised the likely outcome and what I needed to do. As always, an extremely reliable and effective team ”

Director, Digital Media Company, Aberdeen

“ The business recovery team are helpful when looking at how to recover our doubtful debts. It's good to have experts on hand to discuss what the various options are and guidance in how to implement them. They also provide us with realistic estimated dividend recovery prospects from insolvent clients ”

Credit Controller, Professional Services Firm

“ A significant supplier had their credit scoring downgraded and we had concerns around whether they would be able to perform their obligations in relation to a new contract we were about to enter into. Henderson Loggie promptly provided constructive practical advice around what we should consider and how to mitigate the risks. ”

Director, Housing Association



GET IN TOUCH

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